

Mailfox anti-spam policy

Legitimate use of Mailfox includes the sending of recipient solicited graphical newsletters, brochures, promotions, invitations, press releases, product launches and other email campaigns that keep registered customers or members informed.

Mailfox does not allow unsolicited commercial email (UCE) or unsolicited bulk email (also known as spam). If the recipient has not verifiably granted deliberate permission to receive the email it can will be classified as UCE or UBE (also known as spam). Verifiably granted deliberate permission is (1) written or email proof that the recipient has asked to receive the mailing (2) electronic proof such as a time/date stamp and originating IP address demonstrating that the recipient did agree to receive such email.

The actions Mailfox takes to eliminate spam

Mailfox reserves the right to monitor all imported lists and all emails being sent to lists. If a client is found to be using Mailfox to send UCE or UCB, we reserve the right to immediately suspend that client's Mailfox account.

At the point of uploading a list/s to Mailfox, you must explicitly certify that your lists consist of 100% certifiable opt-in email addresses. Mailfox reserves the right to request such proof and your inability to supply such proof may result in permanent suspension of your account.

Mailfox also reserves the right to monitor the subject matter of client accounts. Any account found to be using false or misleading subject lines or attempting to distribute illegal information will be immediately suspended and reported to the appropriate local authorities.

We invite the greater Internet community to provide us with feedback about our client's use of Mailfox.

If you believe someone has been sending spam using Mailfox, please send full details to: lgy@mailfox.co.uk

What you can do to ensure you are not sending UCE or UBE.

Please help the entire internet community by following these guidelines:

- Do not use purchased lists
- Do not send emails to discussion groups and generic email addresses.
- Make sure your subject line and email content do not contain false or misleading information.
- Make sure your list is 100% confirmed opt-in.
- Keep digital or written records showing how you obtained the email addresses on your lists.

How to Contact Us

If you have any questions about this Anti-Spam statement, or would like more information about our company, please contact us at: lgy@Mailfox.co.uk

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